Department Name: Information Services
Fund Center: 114

Fee Description	Authority	Current Fee		Comments
		Fee Amount	Unit Desc.	
Department Automation Specialist Radio Communication			Actual + 4.49/hr.	Department Automation Specialists assigned to customer
Radio Communications Services		$130.59	hr.	Services of communications personnel, as well as service and supplies for the communications shop.
Voice Communications				
Voice Support		$3.37	line/mo.	Coordinate county's contract with SBC (adds, changes, deletes); coordinate all voice communications equipment installation with SBC; manage county's voice communication billings; publish a county telephone directory
Voice Mail Box		$2.64	box per mo	Administer the County's voice mail system (adds, changes, deletes)
Networked Services				
Groupware		$18.14	account/month	E-mail, scheduling, calendar; associated systems administration; technical support
Network Connection		$22.34	account	Internet server management; internet access; County intranet access; VPN access and Microsoft ADS; anti-virus/security; technical support; associated systems administration
WAN/LAN Administration		$54.73	active post	County-wide infrastructure; Network Operating System)NOX) client support; data communications, including high speed data circuits: PC and printer support
Enterprise Services			Actual cost	Fee based on percentage of the total usage of the system, billed monthly. Covers the physically secure and environmentally controlled computing facility; dispatching, scheduling and running of mainframe jobs; production an distribution of Microfiche and/or administration; Disaster Recovery Planning (DRP); security; technical support; associated systems administration
Departmental Services		$45.84	rack unit	House customers' servers in the controlled computer room; backup/recovery; Disaster Recovery Planning (DRP)
Virtual Server (Blade Center)		$70.12	per server	Computing infrastructure and hardware; backup/recovery; disaster recovery planning (DRP).
General Consulting		$120.37	hr	Business analysis and technology planning; project management; application development, integration, and existing system enhancement services: department specific systems administration and network project support.
Desktop Consulting		$99.02	hr	Provide desktop support services; certain end-user training activities
Printing		$0.13	per page	Printing jobs at the fourth floor computing facility. Doesn't include special handling or special forms such as paychecks or labels. (charge TBD)
New Line Extension of Virtual Server (Blade Center) Virtual Server Additional Memory		$35.06	512 MB/Month	Additional memory allocation to a virtual server